

Date: August 1, 2022

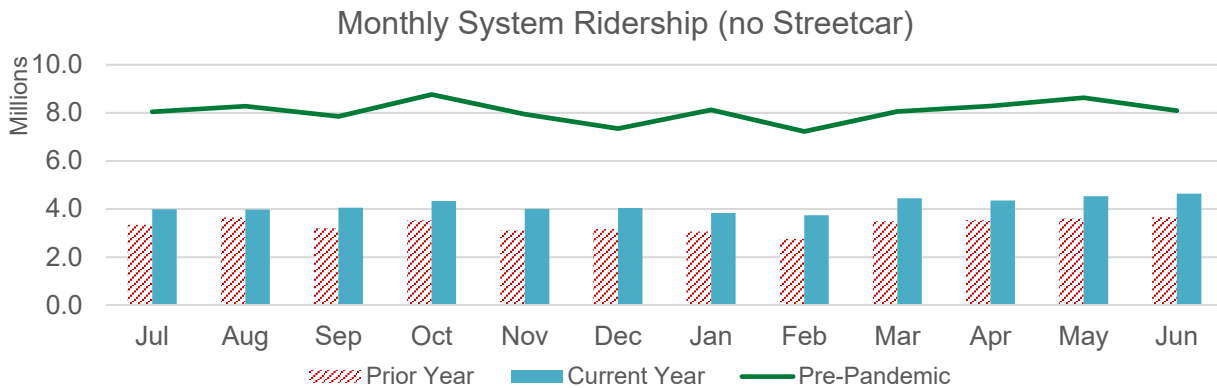
To: General Manager
Board of Directors

From: Timothy Kea, Senior Financial Analyst
Budget & Grants Department

Subject: June 2022 Monthly Performance Report (Includes FY22 Summary)

The monthly system-wide ridership increased 26.8% in June compared to the prior year’s level. Passenger revenue increased 20.7% and operations costs per boarding decreased 27.8% (from \$12.57 to \$9.08) compared to June 2021. The FY2022 total system-wide ridership was 50.0 million, up 24.5% from FY2021. However, ridership is down by (48.9%) compared to pre-pandemic data. Total Streetcar ridership was 2.2 million, up 40.7% from FY2021.

The cost and revenue data shown in the Monthly Performance Report are preliminary and unaudited. The audited financial data will be available this fall and may reflect some changes.



1. Weekly system boardings increased 28.9% in June compared to the prior year’s level. Weekly boardings increased 18.2% on bus, 47.2% on MAX, 54.0% on LIFT/Cab and 48.8% on WES. The FY2022 total average weekly system boardings increased 24.8% compared to FY2021.
2. Weekday fixed route boardings were 170,780 in June, 28.8% above the prior year’s level. Boardings increased 20.4% on bus, 44.5% on MAX and 47.1% on WES. Weekend fixed route boardings increased 9.5% on bus and 56.1% on MAX. The FY2022 total average weekday fixed route boardings increased 25.2% compared to the prior fiscal year.

3. The five MAX lines averaged a total of 66,610 weekdays, 63,450 Saturday, and 48,260 Sunday boardings in June. Weekday ridership on each of the five MAX lines averaged 28,470 on the Blue Line, 13,590 on the Red Line, 8,070 on the Yellow Line, 11,250 on the Green Line, and 5,230 on the Orange Line. Total MAX ridership increased 53.1% during weekday peak and 41.5% during weekday off-peak periods, resulting in a 44.5% increase in weekday MAX ridership.

The MAX weekend ridership increased 59.8% on Saturday and 51.5% on Sunday.

Overall, MAX weekly ridership in June increased 47.2% compared to last June.

In FY2022 MAX carried a total of 18.6 million rides, increasing 26.0% compared to FY2021.

4. Bus averaged 103,670 weekdays, 69,650 Saturday, and 47,930 Sunday boardings in June. Bus ridership increased 27.7% during weekday peak time periods and 17.7% during weekday off-peak time periods, resulting in a 20.3% increase in weekday bus ridership.

The total bus weekend ridership increased by 9.5%, and 18.2% in weekly ridership in June.

Bus weekly ridership increased 20.0% on frequent routes, and 14.4% on non-frequent routes compared to last June

In FY2022 bus carried a total of 30.8 million rides, an increase of 23.2% compared to FY2021.

5. WES averaged 500 daily boardings in June, an increase of 47.1% compared to the prior year's level. In June, WES operated with 5 late trains, Zero trains out of service, zero missed pullouts, and one vehicle mechanical failure, resulting in a 98.8% of trips made on time. WES train runs every 45 minutes on weekdays during the morning and afternoon rush hours and is considered on-time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time. In FY2022 WES carried a total of 103,177 rides, up 22.3% compared to FY2021. WES is currently operating with 2-train as supposed to a normal 3-train schedule.
6. Weekly LIFT/Cab boardings increased 54.0% in June. The weekday boardings increased 57.8% and 17.4% on weekends compared to the prior year's level. In FY2021 LIFT/Cab carried a total of 437,914 rides, increasing 63.3% compared to FY2021.
7. June passenger revenues were \$5.0 million, increasing 20.7% compared to June 2021. In FY2022 total passenger revenues increased 36.5% or \$14.4 million compared to FY2021. However, total passenger revenue is down 53.0% compared to pre-pandemic.

8. Fixed Route Operations cost/boarding measures the direct cost of providing each ride. Operations costs are expenses for labor, energy, and expendable supplies to provide transit service and to maintain vehicles and plant facilities. The average fixed route operations costs per boarding for FY2022 decreased from \$10.00 to \$8.21, or 17.9% compared to FY2021.
9. Weekday Streetcar boardings averaged 1,616 on A-Loop, 1,451 on B-Loop, and 4,327 on North South (NS) line in June. In FY2022 Streetcar carried a total of 2.2 million rides, increasing 40.7% compared to FY2021. The streetcar is owned by the City of Portland and operated by TriMet.

SYSTEM RIDERSHIP SUMMARY

Measure	Jun 22	Jun 21	% Change	FY2022	FY2021	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	33,600	29,000	15.9%	32,110	25,870	24.1%
Bus-Frequent Service*	<u>70,070</u>	<u>57,100</u>	22.7%	<u>64,015</u>	<u>50,960</u>	25.6%
Subtotal All Bus	103,670	86,100	20.4%	96,125	76,830	25.1%
MAX	66,610	46,100	44.5%	54,789	43,730	25.3%
Commuter Rail	<u>500</u>	<u>340</u>	47.1%	<u>406</u>	<u>330</u>	23.0%
Fixed Route Total	170,780	132,600	28.8%	151,320	120,890	25.2%
<u>Paratransit</u>						
LIFT& Cabs	1,682	1,066	57.8%	1,434	864	66.0%
System Total	172,462	133,661	29.0%	152,754	121,754	25.5%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	197,000	172,200	14.4%	189,632	153,683	23.4%
Bus-Frequent Service*	<u>439,000</u>	<u>365,900</u>	20.0%	<u>405,483</u>	<u>328,249</u>	23.5%
Subtotal All Bus	636,000	538,100	18.2%	595,115	481,933	23.5%
MAX	444,800	302,100	47.2%	359,715	284,880	26.3%
Commuter Rail	<u>2,500</u>	<u>1,680</u>	48.8%	<u>2,030</u>	<u>1,652</u>	22.9%
Fixed Route Total	1,083,190	841,885	28.7%	956,860	768,465	24.5%
Frequent Bus % of Total Bus	69.0%	68.0%	1.0%	68.1%	68.1%	0.0%
<u>Paratransit</u>						
LIFT & Cabs	9,813	6,372	54.0%	8,449	5,218	61.9%
System Total	1,093,003	848,257	28.9%	965,309	773,682	24.8%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$11.54	\$15.97	-27.74%	\$10.28	\$12.81	-19.75%
Bus-Frequent Service*	\$7.37	\$10.13	-27.25%	\$6.70	\$8.16	-17.89%
Subtotal All Bus	\$8.66	\$12.01	-27.89%	\$7.83	\$9.62	-18.61%
MAX	\$7.50	\$12.60	-40.48%	\$7.03	\$9.06	-22.41%
Commuter Rail	\$144.45	\$85.33	69.28%	\$89.59	\$93.29	-3.97%
Fixed Route Total	\$8.49	\$12.37	-31.37%	\$7.70	\$9.58	-19.62%
<u>Paratransit</u>						
LIFT & Cabs	\$72.58	\$39.06	85.82%	\$66.24	\$73.85	-10.30%
System Total	\$9.08	\$12.57	-27.76%	\$8.21	\$10.00	-17.90%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Jun 22	Jun 21	% Change	FY2022	FY2021	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	170,780	132,600	28.79%	151,320	120,890	25.17%
Avg. Weekday Originating Rides	146,580	113,653	28.97%	129,760	103,660	25.18%
Monthly Boarding Rides/Rev. Hour	34.69	25.68	35.07%	29.79	23.41	27.25%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	9.39%	6.28%	3.12%	10.73%	7.46%	3.27%
System Cost/Boarding Ride	\$11.41	\$17.89	-36.22%	\$9.92	\$12.96	-23.46%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$267.16	\$331.95	-19.52%	\$197.49	\$218.67	-9.69%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	85.62%	88.24%	-2.62%	86.84%	87.56%	-0.72%
Bus & Rail Maintenance Attendance	91.59%	92.84%	-1.25%	92.55%	92.41%	0.15%
WES Maintenance & Admin Attendance	94.21%	96.85%	-2.63%	93.18%	89.16%	4.01%
Weekly Boarding Rides Per Full Time Employee	379.5	276.6	37.19%	329.1	247.5	32.95%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	7,669	8,647	-11.31%	9,719	13,860	-29.88%
Bus Collisions/100,000 Miles	2.66	2.40	10.83%	2.45	2.19	11.87%
Bus % Maintained Pullouts	97.29%	99.07%	-1.78%	97.68%	99.76%	-2.09%
Bus On-Time Performance(1)	88.10%	91.40%	-3.30%	89.53%	93.38%	-3.85%
MAX Car Miles/Svc Delay Defects(2)	10,954	9,511	15.17%	11,718	10,865	7.84%
MAX Collisions/100,000 Miles	1.99	1.47	35.37%	1.44	1.51	-4.64%
MAX % Maintained Pullouts	90.14%	99.93%	-9.79%	98.33%	99.94%	-1.61%
MAX On-Time Performance(1)	84.40%	84.80%	-0.40%	88.00%	89.52%	-1.52%
WES Miles/Relevant Failure	6,174	6,321	-2.33%	6,222	6,244	-0.36%
WES Collisions	0.00	0.00	N/A	0.00	0.25	-100.00%
WES % Maintained Trips	100.00%	97.73%	2.27%	99.98%	99.55%	0.43%
WES On-Time Performance(1)	98.80%	91.40%	7.40%	98.80%	96.33%	2.47%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

STREETCAR PERFORMANCE REPORT (1)

12 Month Average

Streetcar Operation	Jun 22	May 22	Jun 21	This Year	Prev. Year
Average Weekday Ridership					
A-Loop Boardings	1,616	1,555	1,229	1,414	1,255
B-Loop Boardings	1,451	1,467	1,150	1,309	1,134
North South Line Boarding	4,327	4,303	2,937	3,793	2,261
Average Weekend Ridership					
A-Loop Boardings	2,698	2,666	2,192	2,381	1,963
B-Loop Boardings	2,575	2,342	1,948	2,145	1,736
North South Line Boarding	5,372	6,819	4,898	5,322	3,146
Average Weekly Ridership					
A-Loop Boardings	10,778	10,441	8,337	9,452	8,238
B-Loop Boardings	9,830	9,677	7,698	8,688	7,406
North South Line Boarding	27,007	28,334	19,583	24,288	14,451
Monthly Ridership					
A-Loop Boardings	46,344	45,985	35,806	40,918	35,789
B-Loop Boardings	42,222	42,517	33,092	37,632	32,212
North South Line Boarding	116,682	124,458	84,206	105,350	62,676
A-Loop Boardings/Rev Hour	29.0	28.1	22.4	25.6	22.1
B-Loop Boardings/Rev Hour	26.8	26.5	21.0	23.8	20.3
North South Boardings/Rev Hour	42.8	44.9	30.9	37.5	22.9
System Boardings/Rev Hour	34.8	35.4	26.0	30.6	22.0
Service					
Vehicle Revenue Hours	5,894	6,020	5,894	6,007	5,934
Vehicle Revenue Miles	32,356	33,054	29,672	31,867	29,988
Service Quality					
A-Loop On-Time Performance	86.00%	83.00%	84.00%	84.92%	86.50%
B-Loop On-Time Performance	82.00%	79.00%	82.00%	79.92%	82.58%
North South On-Time Performance	81.00%	81.00%	83.00%	82.50%	82.83%
Operator Attendance	87.04%	85.59%	90.87%	90.02%	89.19%
Excused Absence	0.11%	0.17%	0.21%	0.32%	0.45%
Family Leave	3.94%	2.95%	1.81%	2.32%	2.02%
Unexcused Absence	0.14%	0.11%	0.10%	0.14%	0.04%
Sick Leave	6.87%	8.93%	6.00%	5.86%	5.88%
Industrial Injury	1.41%	2.13%	0.91%	1.02%	2.29%
Contractual Absence	0.49%	0.12%	0.10%	0.32%	0.13%
Maintenance Attendance	97.12%	91.87%	97.16%	93.85%	91.86%
Excused Absence	0.09%	0.15%	0.00%	0.25%	0.09%
Family Leave	0.00%	2.66%	1.56%	1.34%	2.97%
Unexcused Absence	0.00%	0.02%	0.00%	0.26%	0.02%
Sick Leave	2.79%	3.69%	1.28%	3.93%	4.12%
Industrial Injury	0.00%	0.00%	0.00%	0.00%	0.80%
Contractual Absence	0.00%	1.62%	0.00%	0.37%	0.15%
Overall Attendance	89.60%	87.26%	92.51%	90.98%	89.89%

(1) Streetcar is owned by the City of Portland and Operated by TriMet